

Maison Haynes Collection

Legal & Policy Summary

Overview: Maison Haynes Collection is a luxury asset advisory and referral platform connecting clients with independent third-party providers across private aviation, yachting, exotic vehicles, real estate, concierge services, and lifestyle experiences. The Company does not own, operate, manage, charter, broker, transport, maintain, or sell any assets referenced unless expressly stated. **Advisory & Referral Capacity:** Maison Haynes acts solely as an independent advisory, sourcing, and coordination service. All services are performed by third-party providers ("Vendors"). Maison Haynes does not control Vendor operations, personnel, safety protocols, pricing, scheduling, or contractual obligations. **Vendor Responsibility:** Vendors are solely responsible for service execution, licensing, regulatory compliance, insurance coverage, safety procedures, staffing, maintenance, and operational decisions. Clients acknowledge that Vendor terms and conditions govern all transactions. **Client Due Diligence:** Clients are encouraged to review Vendor agreements, cancellation policies, insurance requirements, and service details prior to booking. Engagement with a Vendor constitutes acceptance of that Vendor's policies. **Payments & Compensation:** Payments may be made directly to Vendors or authorized processors. Maison Haynes may receive referral, advisory, or marketing compensation without increasing client pricing unless disclosed. **Refund & Cancellation:** Refunds, credits, rescheduling, or cancellations are governed exclusively by Vendor policies. Maison Haynes is not responsible for denied refunds, Vendor insolvency, service interruptions, or disputes. Advisory fees, if applicable, are non-refundable once services begin. **Travel & Operational Risk:** Clients acknowledge inherent risks associated with travel, charter operations, property use, and luxury experiences including but not limited to weather events, mechanical issues, scheduling disruptions, safety incidents, or third-party negligence. **Limitation of Liability:** To the fullest extent permitted by law, Maison Haynes shall not be liable for indirect, incidental, consequential, or punitive damages including financial loss, property damage, personal injury, delays, cancellations, or service dissatisfaction arising from Vendor services. **Force Majeure:** Maison Haynes shall not be liable for failure or delay caused by events beyond reasonable control including weather, government action, labor disputes, mechanical failure, acts of God, or Vendor operational issues. **Indemnification:** Clients agree to indemnify and hold harmless Maison Haynes Collection and its affiliates from claims, losses, damages, or expenses arising from Vendor services or client participation in Vendor activities. **No Warranty:** All advisory recommendations and referrals are provided "as is" without warranties of merchantability, fitness for a particular purpose, or performance guarantees. **Privacy:** Basic contact and request information may be collected and shared with Vendors to fulfill services. Maison Haynes does not sell personal data and uses reasonable safeguards. **Accessibility:** Maison Haynes strives to provide an accessible experience and will make reasonable efforts to accommodate requests. **Governing Law & Updates:** Governed by the laws of the State of Florida. Policies may be modified at any time and continued use constitutes acceptance. **Disclaimer:** Maison Haynes Collection is an independent advisory platform and does not own or operate aircraft, yachts, vehicles, real estate, or other assets referenced. All services are fulfilled by third-party providers subject to their respective agreements.